



Defence Health Maintenance Ltd

The Military HMO

ELIGIBILITY CRITERIA / ENROLLEE INFORMATION RIGHT

BY
OGUNNIRAN S.T FIIM,MNCS,CCA
HOD-ICT



AIM

The aim of this presentation is to acquaint esteemed veteran groups and their families with vital information that will give value to the health of veterans through enrolment, update of enrollee data and reception of enrollee information from DHML channels.



SCOPE

1. Criteria for eligibility, and
2. Enrolees Information Right



Introduction

Eligibility:

The eligibility of prospective enrollee is determined through a data set as prescribed by the Scheme.



THE MILITARY HMO



Plot 1323, Aderemi Adesoji Street,
Off Samuel Jereton Mariere Road,
Gudu District, Abuja



Email:
ict@dhmlnigeria.com

REGISTRATION REQUIREMENTS

- 1 Photocopies of Discharge ID Card/Certificate/Booklet.
- 2 NIN for the Principal and Dependents.
- 3 Birth Certificate for Eligible Dependents (Biological Children below 18 years) issued by National Population Commission (NPC).
- 4 Passport Photographs, Blood Group and Date of Birth of the Principal and Dependents.
- 5 Current Residential Address, Phone Numbers of the Principal and Spouse.

NOTE:

- 1 In the case of a Deceased Serving Personnel, a Condolence Letter by the Service of the Principal can be presented in place of Service I.D Card and a Death Certificate must be provided.
- 2 In the case of a Deceased Retired Personnel, the Deceased Retiree I.D Card/ Certificate/Booklet must be provided along with the Death Certificate.



For more enquiries:
Visit our website:
dhmlnigeria.com



For Complaints
Email -
ict@dhmlnigeria.com



Or
Call:
09078058807,
09049374071

Requirements



STATEMENTS OF FACT

- ✓ Every Right(s) comes with Responsibilities
- ✓ In every engagement, interest of involved parties are mutually inclusive for mutual benefit.
- ✓ Our rights stops where theirs begin
- ✓ Businesses thrive on defined Terms and Condition (TC)

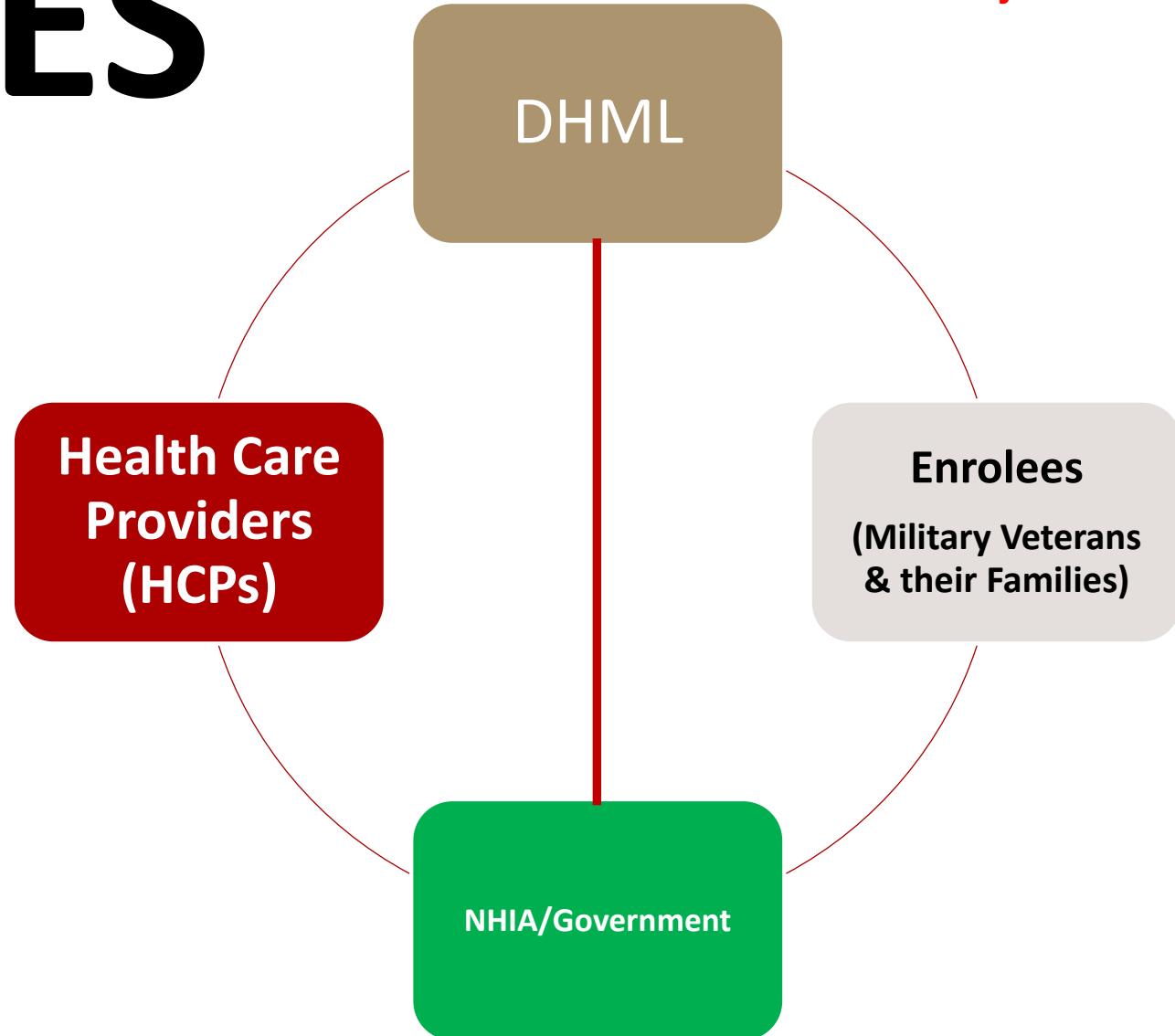


PARTIES



Defence Health Maintenance Ltd

The Military HMO





1. ENROLMENT

Enrolees

1.Right to submit data for registration

2.Right of choice of HCP

3. Right to update personal and family data

4. No registration imply no automatic access or attention at the HCP.

No provision for refunds of O-P-E.

DHML

Responsibility-process data with guidelines

Responsibility - to guide enrolees

Responsibility - to process updates within T&C (guidelines by the Scheme).

Responsibility – DHML ensures that the eligibility of veterans are confirmed by proxy (if contacted) or physically.



2. DHML'S HCP / ENROLEES MONTHLY MANIFEST

DHML

1. DHML provides list of enrolees to HCPs on monthly basis which translates to capitation (monies – paid to HCPs for healthcare of enrolees on their manifest).

HCP/ENROLEES

HCPs are to make list of enrolees public within their Facility for enrolees notice.



3. ENROLEES IDENTITY CARD

DHML

1. DHML provides enrolees with e-copy or hardcopy of ID card.

HCP/ENROLEES

Enrolees are expected to present their ID card on demand by HCPs.

DHML encourages use of e-copy



4. DHML'S CHANNELS OF INFORMATION

DHML

1. DHML provides HCPS and enrolees information via its official: website, social media handles and call lines as follows:

HCP/ENROLEES

HCPs and enrolees are to verify the sources of information before sharing to other HCPs or enrolees.



DHML'S CHANNELS OF INFORMATION (Contd)

Website: www.dhmlnigeria.com

Email: info@dhmlnigeria.com

Handles:

Instagram.com/dhmlnigeria

www.youtube.com/@DHMLNIGERIA

x.com/dhmlnigeria

Follow and Like DHML'S weekly and monthly post



DISCLAIMER

Information from DHML official channels must be shared as presented by DHML.

HCPs and enrolees are advised to beware of misleading information from unverified sources as they **DO NOT** represent DHML.



**Thank you
for
Listening**