



## REPORT ON 4<sup>TH</sup> QUARTER HEALTHCARE FACILITIES QUALITY ASSURANCE

**NAME OF HMO:**

**DEFENCE HEALTH MAINTENANCE LIMITED**

S/N	Date	Time (am/pm)	Location	HCF Visited	Service Points Assessed	Findings by HMO	Intervention by HMO	Name &Phone No of Contact Person in the HCF
(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)
1.	28/10/ 14	0900	JOS	<b>3 DIVISION HOSPITAL MAXWELL KHOBE CANTONME NT JOS,PLATEA U STATE</b>	Waiting/Rec eption area.  Medical records section.  Consulting rooms.	<ul style="list-style-type: none"> <li>➤ This is a Primary / Secondary Healthcare Provider.</li> <li>➤ The waiting/ reception area is adequate in size with sitting facilities at the out-patient department (wooden benches are still being used). No fan was sighted and the floor is not washable.</li> <li>➤ Medical record is well organized with files stored in shelves. Congested as it was but space is well managed. However, there is no computerized back-up.</li> <li>➤ There are ten consulting rooms in the facility. Seven were assessed and found to be of adequate size. There are examination</li> </ul>	Recommendation was made to the head of the HCF to address the observed deficiencies of the facility particularly, inadequate manpower, equipment and service.	

					<p>couches, stethoscopes and three diagnostic sets. Wash hand basin and running taps were seen in all but one consulting room which also had neither a fan nor air-conditioner. There were no screens though they claimed to have enough kept in the store.</p>		
				Treatment room	<ul style="list-style-type: none"> <li>➤ Treatment room has instrument cabinet, wash hand basin, dressing stool and dressing tray containing necessary equipment.</li> </ul>		
				Accident & emergency.	<ul style="list-style-type: none"> <li>➤ Emergency tray is properly maintained with all emergency drugs / equipment in place.</li> <li>➤ There is alternative water / power source in place. Waste is properly disposed. Firefighting equipment is placed in strategic points in the facility.</li> </ul>		
				Labour room.	<ul style="list-style-type: none"> <li>➤ Labor room is adequate in size with first and second stages delivery suites. Instruments used for delivery were seen and well kept. However, there is no fan in place and the air-conditioner unit and water heater are out of use.</li> </ul>		
				Pharmacy	<ul style="list-style-type: none"> <li>➤ The Pharmacy is managed by professionals. Level of drugs was adequate. Air-conditioner was working and a deep freezer is available. DDA cupboard/ register are well maintained.</li> </ul>		

					<p>Dental clinic</p> <p>Laboratory</p> <p>Family planning, health education. Wards.</p>	<ul style="list-style-type: none"> <li>➤ Dental clinic has two complete dental units that are fully operational.</li> <li>➤ The laboratory is adequate in size and is manned by qualified professionals. It is well equipped. They carry out all basic medical investigations. There are sharp instrument waste bins.</li> <li>➤ Health education, counseling and family planning services are carried out in the facility.</li> <li>➤ The wards are adequate in size and neat. However, there is a particular section of the roof in the maternity ward that is leaking while two officer's wards had no water running.</li> </ul>		
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## REPORT ON 4<sup>TH</sup> QUARTER HEALTHCARE FACILITIES & ENROLLEES SENSITIZATION

**NAME OF HMO:**

**DEFENCE HEALTH MAINTENANCE LIMITED**

S/N	DATE	TIME (am/pm)	LOCATION/ STATE	VENUE	NO OF ENROLLEES IN ATTENDANCE	RESOURCE PERSON/NAME OF PRESENTER (S)	TOPICS OF DISCUSSION
(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
1.	28/10/14	0900	PLATEAU	3 DIVISION HOSPITAL,JOS	249	GROUP CAPTAIN FADIP-MIRI(RTD)	HCF/Enrollee Sensitization on the History & Operations of NHIS/DHML.
2.	29/10/14	0900	PLATEAU	332 AR MRS SHENDAM	85	GROUP CAPTAIN FADIP-MIRI(RTD)	HCF/Enrollee Sensitization on the History & Operations of NHIS/DHML.
3.	30/10/14	0900	NASARAWA	177 GDS BN MRS KEFFI	77	GROUP CAPTAIN FADIP-MIRI(RTD)	HCF/Enrollee Sensitization on the History & Operations of NHIS/DHML.
4.	28/10/14	1000	ADAMAWA	23 BDE MC YOLA	250	COL V OSUJI(RTD)	HCF/Enrollee Sensitization on the History & Operations of NHIS/DHML.
5.	30/10/14	0900	TARABA	93 BN MRS TAKUM	120	COL V OSUJI(RTD)	HCF/Enrollee Sensitization on the History & Operations of NHIS/DHML.
6.	31/10/14	1000	TARABA	20 BN MRS SERTI- BARUWA	80	COL V OSUJI(RTD)	HCF/Enrollee Sensitization on the History & Operations of NHIS/DHML.
7.	28/10/14	0900	BAUCHI	33 AB MC BAUCHI	120	COL O AMUFUASAIYE	HCF/Enrollee Sensitization on the History & Operations of NHIS/DHML.
8.	28/10/14	1200	BAUCHI	HQ NAAC MRS BAUCHI	41	COL O AMUFUASAIYE	HCF/Enrollee Sensitization on the History & Operations of NHIS/DHML.
9.	04/11/14	11.00	GOMBE	301 AR (GS)MRS GOMBE	100	COL O AMUFUASAIYE	HCF/Enrollee Sensitization on the History & Operations of NHIS/DHML.
10.	05/11/14	0900	DELTA	3 BN MRS WARRI	203	CAPT (NN) AO OLOWOLAGBA. MR DRISU DANJUMA. MR OTOMIEWO UFUOMA.	HCF/Enrollee Sensitization on the History & Operations of NHIS/DHML.

**MANPOWER DISTRIBUTION OF NAF HEALTHCARE FACILITIES IN KADUNA STATE**

**AS AT 27 OCT – 15 NOV 2014**

*Table 10 showing the various types of personnel and their number in 345 NAF HOSPITAL, KADUNA STATE*

MANPOWER		Number of Staff in the Facility who are:			
S/N		Uniformed	Civilian		Total
			Full Time	Part Time	
(a)	(b)	(c)	(d)	(e)	(f)
1.	Medical Doctor –General Practice	5	2	4	11
	- Dentist	1	-	7	8
2.	Pharmacist	2	-	-	2
3.	Physiotherapist	1	1	3	5
4.	Laboratory Scientist	2	-	-	2
5.	Registered Nurse/Mid-wife	20	12	11	43
6.	Pharmacy technician/ Assistant	7	1	4	12
7.	Laboratory technician/ Assistant	-	5	-	5
8.	Radiographer	-	1	1	2
9.	Dental Therapist	1	-	1	2
10.	Dental technician	2	-	-	2
11.	Community Health Officer/Social Worker	6	2	2	10
12.	Nutritionist/Dietician	-	2	-	2
13.	Medical Records Officer/Data Entry Officer	6	1	6	13
14.	Counselor (including spiritual)	-	1	-	1
15.	Accountant	1	-	-	1
16.	Accounts Clerk	5	2	-	7
17.	Auxiliary Nurses	10	-	-	10
18.	CHEWS	15	16	8	39
	<b>MANPOWER(SPECIALIST)</b>				
1	Cardiologist	-	-	2	2
2	Nephrologist	-	-	2	2
3	Neurologist	-	-	1	1
4	General Surgeon	-	-	1	1

5	Neuro Surgeon	-	-	1	1
6	Orthopaedic Surgeon	-	-	2	2
7	Plastic Surgeon	-	-	1	1
8	Otorhinolaryngologist(ENT)	1	-	1	2
9	Ophthalmologist	-	-	1	1
10	Obstetrician & Gynaecologist	-	-	1	1
11	Radiologist	-	-	1	1
12	Anaesthetist	1	-	-	1
13	Paediatrician	-	-	1	1

*Table11 showing data of members of NHIS Committee in 345 NAF HOSPITAL, KADUNA*

S/N	Name	Sex	Designation	Position Held in Committee
1.	Wg Cdr Akpan	M	CO Clinical	Chairman
2.	Sqn Ldr JM Nalazai	M	CO Pharm	Member
3.	MWO OK Abawa	M	Sup Finance	Member
4	Sqn Ldr R Yahaya	M	N/S	Secretary

## **SUMMARY OF FINDINGS**

18. In **445 NAF HOSPITAL IKEJA, LAGOS** it was observed that the various departments are not computerized.

19. **403 EMD NAF MEDICAL CENTER SHASHA, LAGOS** was recently moved to a bigger location within the base. The various departments were not computerized.

20. In **107 NAF MED CENTRE ONIKAN, LAGOS** there is no emergency tray in place.

21. In **NAF COMPREHENSIVE SCHOOL MED CENTRE IBADAN** the medical record unit does not have hand cards, tracer cards and no computer backups. There is also no firefighting equipment. The consulting room is neat but no good light source and poorly ventilated. In the pharmacy there is no air conditioning unit and drug reaction registers. In the laboratory department there is no weighing balance, Bunsen burner and microbiological culture media.