

SUGGESTED FREQUENTLY ASKED QUESTIONS

1. What is the objective of DHML?

Ans: The objective of DHML is to ensure that personnel (both serving and retired) and their eligible family get quality healthcare services.

2. How does the DHML achieve its objective?

Ans: DHML disburses funds and material to healthcare providers who in turn attend to the healthcare needs of personnel and their eligible families.

3. Is any deduction being made from my salary as payment to NHIS or DHML?

Ans: No. The Federal Government however pays all contributions on behalf of both serving and retired personnel.

4. How does DHML account for me on retirement?

Ans: You have the responsibility to register with DHML on retirement.

5. Who is my eligible family?

Ans: One spouse and 4 children below the ages of 18.

6. Can I register more than one spouse and 4 biological children/

Ans: Yes you can register more than one spouse and 4 biological children. You however have to pay a fee of N20,000.00 only per person per year.

7. Do I need a code to visit my healthcare provider?

Ans: You need you military ID card (military family card for your family) to be attended to at the healthcare provider where you are registered.

8. My family does not have the NHIS ID Card. How can they access medical care at the healthcare provider?

RESTRICTED

Ans: Your family can use the military family ID card to access healthcare with the healthcare providers.

9. What happens to me when my condition is beyond my healthcare provider?

Ans: Your healthcare provider will refer you with an approved code to a healthcare provider where your case can be handled.

10. Do I have to call DHML or NHIS for a referral code?

Ans: No. Your healthcare provider will always arrange for a code on your behalf whenever the need arises.

11. How do I access healthcare when I am far away from where I am registered as my healthcare giver?

Ans: You can visit the nearest military hospital or healthcare provider with your military ID card. You can also call DHML or the NHIS desk officer at the healthcare facility where you are registered.

12. Can I register my parents with DHML?

Ans: Yes. Your parents however have to be categorized by DHML (upcoming) and you pay a premium for them in accordance with their category.

13. Are DHML Healthcare providers all over the country?

Ans: Yes. DHML has over 460 (300 civilian and 160 military) primary healthcare providers and 157 (124 civilian and 33 military) secondary/tertiary health care providers spread over the entire country. DHML also has offices in 22 states of the country.

14. On retirement can I still access healthcare?

Ans: Yes you can. You however have to register with DHML and select a healthcare provider nearest to where you reside.

RESTRICTED

15. I have two wives, can I register all of them?

Ans: Yes, but will have to pay a token of N20,000.00 per annum for the 2nd wife.

16. I have a son who is above 18 years, can I register him?

Ans: Yes, but you will have to pay a token of N20,000.00 per annum and he will be added in the scheme.

17. I am a retired military personnel, if I go to the hospital and get treatment, will it be deducted from my pension?

Ans: No, the Federal government of Nigeria is responsible for the payments of all the treatments. No deductions is made from the salaries of both serving military personnel and retired armed forces personnel.

18. I am a serving military personnel, and I don't have the NHIS card, how do I access health care in the hospital?

Ans: For serving military personnel, you are to use your service identity card to access healthcare in the MRS, Sick-bays or Medical Centres, because presently no registration is been carried out for serving military personnel, while retirees are registered and are issued with identity cards.

19. I am a wife of a deceased military personnel, can I continue to access healthcare with my children?

Ans: Yes, in October 2012, the Federal Government of Nigeria approved the inclusion of military retirees including the families of deceased military personnel into the NHIS.