

ANALYSIS OF FORM 001 & 002

TABLE 1

Total No. of forms Distributed by facilities

Facility	001	003

TABLE 2

Table percentage distributed of typing of respondent by facilities				
Facility	Form 001		Form 003	
	PRINCIPAL	DEPENDANT	PRINCIPAL	DEPENDANT

Table 3

Table percentage distributed of awareness of NHIS by facilities			
S/No	Facility	Yes	No

Table 4

Table percentage Distribution of Awareness of DHML by facilities			
S/No	Facility	Yes	No

TABLE 5

Table percentage distribution of those registered with DHML by facilities			
S/No	Facility	REG	NOT REG

Table 6

Table percentage distribution of knowledge of DHML zonal office by facilities			
S/No	Facility	YES	NO

TABLE 7

Table percentage distribution of who pays for your healthcare services by facilities				
S/No	Facility	YOU	GOVERNMENT	ARMED FORCES

TABLE 8

Table percentage distribution of how you pay for your healthcare services by facilities			
S/No	Facility	OUT OF POCKET	NHIS FUNDS ARE DEDUCTED FROM MY SALARY

TABLE 9

Table percentage distribution of enrolees referred to another hospital by facilities			
S/No	Facility	YES	NO

TABLE 10

Table percentage distribution of who pays the bills in the referred hospital by facilities				
S/No	Facility	YOU	YOUR UNIT	NHIS

TABLE 11

Table percentage distribution of the type of care given in the referred hospital by facilities				
S/No	Facility	PRIMARY CARE	SECONDARY CARE	TERTIARY CARE

TABLE 12

Table Percentage Distribution of who do you contact when you have problems in the process of getting treatment by Facilities					
S/No	Facility	YOUR FACILITY	DHML	ALL OF THE ABOVE	NONE OF THE ABOVE

TABLE 13

Table percentage distribution of enrolees who feel there has been improvement in healthcare delivery by facilities			
S/No	Facility	YES	NO

AGE

TABLE 14

Table Percentage Distribution of Age Range by Facilities						
S/No	Facility	UNDER 18	18-30	31-45	45-60	61 AND ABOVE

SEX

TABLE 15

Table percentage distribution of sex by facilities			
S/No	Facility	MALE	FEMALE

EDUCATIONAL BACKGROUND

TABLE 16

Table percentage distribution of educational background by facilities					
S/No	Facility	PRIMARY	SECONDARY	TERTIARY	POST GRADUATE

EASE OF GETTING CARE

TABLE 17

Table percentage distribution of ease of getting admitted without any problem by facilities					
S/No	Facility	STRONGLY AGREE	AGREE	UNCERTAIN	DISAGREE

TABLE 18

Table percentage distribution of ease of getting medical care in an emergency by facilities					
S/No	Facility	STRONGLY AGREE	AGREE	UNCERTAIN	DISAGREE

TABLE 19

Table percentage distribution of facilities operating 24hrs everyday by facilities					
S/No	Facility	STRONGLY AGREE	AGREE	UNCERTAIN	DISAGREE

WAITING TIME

TABLE 20

Table Percentage Distribution of waiting too long at the records office by Facilities					
S/No	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE

TABLE 21

Table Percentage Distribution of waiting too long before the nurses attend to me by Facilities					
S/No	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE

TABLE 22

Table Percentage Distribution of waiting too long for laboratory test by Facilities					
S/No	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE

TABLE 23

Table Percentage Distribution of waiting too long to see a doctor by Facilities					
S/No	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE

TABLE 24

Table Percentage Distribution of waiting too long at the pharmacy by Facilities					
S/N o	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE

QUALITY OF CARE

TABLE 25

Table Percentage Distribution of the health team explaining medical condition and treatment by Facilities					
S/N o	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE

TABLE 26

Table Percentage Distribution of the health team explaining treatment options available by Facilities					
S/N o	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE

TABLE 27

Table Percentage Distribution of the health team assuring the confidentiality of patients condition by Facilities					
S/N o	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE

FACILITY

TABLE 28

Table Percentage Distribution of neatness and cleanliness of the hospital by Facilities					
S/N o	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE

TABLE 29

Table Percentage Distribution of the hospital being comfortable by Facilities					
S/N	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE
o					

TABLE 30

Table Percentage Distribution of having enough privacy when being attended to by Facilities					
S/N	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE
o					

STAFFING

TABLE 30

Table Percentage Distribution having enough doctors to attend to patients in the hospital by Facilities					
S/N	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE
o					

TABLE 31

Table Percentage Distribution of enough nurses to attend to patients by Facilities					
S/N	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE
o					

TABLE 32

Table Percentage Distribution of specialist available to see patients by Facilities					
S/N	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE
o					

FINANCES

TABLE 33

Table Percentage Distribution of patients paying all their bills by Facilities					
S/N	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE
o					

TABLE 34

Table Percentage Distribution of patients paying some of their bills while NHIS paying most by Facilities					
S/N o	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE

TABLE 35

Table Percentage Distribution of patients not paying any bills office by Facilities					
S/N o	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE

INSURANCE

TABLE 36

Table percentage distribution of patients being referred to a secondary/tertiary health care provider by facilities			
S/No	Facility	YES	NO

TABLE 37

Table percentage distribution of how long you wait for authorization codes by facilities					
S/No	Facility	30min	1hour	2hours	More than 2hrs

TABLE 38

Table percentage Distribution showing improvement in hospital since NHIS began by facilities					
S/N o	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE

GENERAL

TABLE 39

Table percentage Distribution showing overall Satisfaction of service rendered by facilities					
S/N	Facility	STRONGLY AGREED	AGREE	UNCERTAIN	DISAGREE
o					

NB

1. The name of the facility should be boldly written in each of the questionnaire.
2. Information at the back of the form should not be filled.
3. The tables above represent the reporting format for collating data gotten from FORMS 001 and 003. Each team should list facilities visited during the exercise. Questions in FORM 001 (12 questions) should be analysed based on the number of respondents gotten from the field. FORM 003 (29 Questions), should also be analyzed same as FORM 001.
4. Each table represents each question in form 001 and 003. Please also note that analysis should be calculated in **PERCENTAGE** not in figures.
5. Total deductions should be done with graphical representations (Pie Chart, Bar Chart, and Histogram) as the case maybe for each question.